



Booking Conditions

v1.4, Effective 11 May 2026

These Booking Conditions set out the terms of the contract between you and Scarab Adventures Ltd (“Scarab”, “we”, “us”). By making a booking, you agree to these conditions on behalf of yourself and everyone in your booking.

1. Who we are & what we do

Scarab Adventures Ltd is a UK-registered company that organises small-group, guided, self-drive 4x4 adventures in desert environments in partnership with vetted local suppliers. We do not provide or include international flights.

2. Making a booking

A booking is confirmed when we issue written confirmation after receiving your deposit or full payment.

The lead traveller must:

- be aged 18 or over;
- accept these Booking Conditions on behalf of all participants;
- ensure all information provided to us is accurate.

You must check your booking confirmation and notify us immediately of any errors.

3. What’s included / not included

Each trip dossier sets out specific inclusions. Unless stated otherwise, Scarab trips include:

- Accommodation for the stated dates
- Trip leadership and guiding
- Self-drive 4x4 rental vehicles (normally shared between two adults)
- Communal group camping equipment
- Meals as described in the trip dossier
- Airport transfers where the itinerary starts or ends at an airport
- 4x4 recovery gear and basic tools
- Radios for convoy communication
- Basic first aid kit; emergency communications where specified

Trips do **not** include:

- International or domestic flights
- Basic personal camping gear (tent, mat, sleeping bag, pillow)
- Travel/medical insurance
- Alcohol
- Snacks and personal drinks
- Visas, border fees, vaccinations, tests
- Personal equipment or clothing
- Optional or unscheduled activities
- Tips and gratuities

3.1 Pricing structure

Unless otherwise stated:

- Trip prices are based on two full-fare adults sharing one vehicle and one room.
- A single supplement of +50% applies if a participant wishes, or requires, their own vehicle allocation and their own room.
- A third or fourth adult travelling as a passenger in the same vehicle pays 50% of the standard per-person trip price.

Children (under 18)

- Trips are open to adults and children aged 6 years and above.
- Families with younger children may be accepted only by explicit prior agreement, depending on destination and trip difficulty.
- A child travelling as the third or fourth person in a vehicle pays 50% of the adult price.
- A child who is one of the two primary occupants in a vehicle (for example, one adult + one child) pays 75% of the adult price.
- Children must share a vehicle with a responsible adult.

4. Prices, deposits & payments

- A **30% non-refundable deposit** is required to secure a place.
- The balance is due **60 days** before departure.
- Bookings made within 60 days of departure require full payment at the time of booking.

If the balance is not received by the due date, we may treat the booking as cancelled.

5. If you cancel your booking

If you need to cancel your trip, you must notify us in writing (email is sufficient).

Cancellation charges per person:

- More than 90 days before departure: **deposit refunded less any non-recoverable costs**
- 60-90 days before departure: **deposit lost**
- 60 days or fewer: **100% of total trip price**

If one participant cancels from a shared room or vehicle, the remaining participant may be required to pay the single supplement.

5.1 Transfer to another Scarab trip

At our discretion (but not guaranteed), we may allow you to move your booking to another departure.

If we approve a transfer:

- All payments made become a credit towards the new trip
- No admin fee applies
- Price differences may apply
- A booking can usually be deferred once

Unless we confirm the transfer in writing, standard cancellation terms apply.

6. If we change or cancel your trip:

6.1 Operational flexibility

Desert and remote-area travel requires flexibility. You accept that routes, schedules and accommodation may change at any time for safety or practical reasons, including but not limited to:

- impassable river crossings
- snow on mountain passes
- sandstorms or high winds
- road closures, washed-out tracks, rockfall
- fuel availability issues
- local regulations or permit constraints

We may change direction, reorder days, or substitute regions where necessary. These changes are considered part of the adventure and do not warrant compensation.

6.2 Significant changes or cancellation by us

We may cancel a trip or make a significant change if required due to:

- insufficient bookings
- major safety or operational concerns

- political or environmental factors
- events beyond our control

If we cancel your trip, you may choose:

- a full refund of all monies paid to Scarab; or
- a transfer to another Scarab trip.

We are not liable for costs incurred outside the trip price paid to us (e.g., flights, visas, equipment).

7. Travel insurance (mandatory)

You must have valid travel insurance that covers:

- Emergency medical treatment
- Emergency evacuation and repatriation
- Trip cancellation and curtailment
- Personal accident
- Adequate cover for personal belongings
- Off-road driving and desert travel

You must provide proof of insurance and emergency contacts before the trip. Failure to do so may result in removal from the trip without refund.

8. Health, fitness & age limits

By booking, you confirm that:

- You are generally physically and mentally fit
- You have disclosed any relevant medical conditions
- You will carry your regular medications
- You understand that medical response may be delayed or limited

Minimum age to join a Scarab trip is 6 years old. Younger children may be accepted on a private departure at our discretion.

We may refuse participation or require removal if a participant's health creates a safety risk.

9. Self-drive, vehicles & driving responsibilities

Unless otherwise specified in the trip dossier:

- Trips are **self-drive**
- Vehicles are supplied by vetted rental partners; Scarab does **not** own or operate the vehicles

- You must hold the appropriate driving licence(s) and, where required, an International Driving Permit

Your responsibilities

You agree to:

- Drive within your ability and prevailing conditions
- Follow convoy and safety instructions promptly
- Report mechanical concerns immediately
- Decline any manoeuvre you feel unsafe performing
- Never drive under the influence of alcohol or drugs

Driving restrictions for safety

We may remove you from driving, without refund, if we consider your driving to be:

- unsafe
- impaired
- reckless or careless
- repeatedly ignoring instructions
- placing the group at risk

You may continue the trip as a passenger if space permits.

10. Behaviour

We may remove a participant from driving or from the entire trip (without refund) if their behaviour:

- endangers themselves or others
- disrupts the group
- involves aggression or harassment
- causes damage to vehicles or property
- repeatedly ignores reasonable instructions

If removed, you are responsible for any additional accommodation or onward travel arrangements.

11. Risk & responsibility

Adventure and desert travel involve inherent risks, including but not limited to:

- heat, dehydration, sun exposure
- recovery operations and mechanical failures
- steep slopes, rockfall
- vehicle accidents or rollovers
- sandstorms
- delayed access to emergency medical care

By booking with Scarab, you acknowledge that:

- you understand these risks;
- you voluntarily accept them;
- you are responsible for your own actions when driving;
- you will follow safety briefings and convoy rules.

Nothing in these conditions limits our liability for death or personal injury caused by our negligence.

12. Passports, visas & documentation

You are responsible for ensuring that:

- your passport is valid for the required period;
- you obtain any visas, permits or vaccinations required;
- you meet local driving licence regulations.

No refund will be given if you are unable to travel due to incomplete documentation.

13. Photography, media & privacy

We often take photos and videos during trips.

Unless you **opt out**, you grant Scarab permission to use images or video of you for promotional purposes.

To opt out, notify us before the trip and remind the trip leader at the start.

We will only use your personal information for trip administration and essential communication. A full Privacy Notice will be published when available.

14. Complaints

If an issue arises during your trip, inform the trip leader immediately. If it cannot be resolved, email us within **28 days** of returning home with full details.

15. Governing law

These Booking Conditions and any dispute arising from them are governed by the laws of England and Wales.

The courts of England and Wales shall have jurisdiction, except that residents of Scotland or Northern Ireland may choose their local courts.